Important Follow-Up Questions

- Did you get an opportunity to look at the information?
- What did you like BEST about what you saw/heard? What intrigued you the most?

There are usually one of three categories that most people fall into after looking at the information.

- 1. You are ready to get started NOW as a brand partner with B-Epic and start making money RIGHT AWAY.
- 2. You have a SERIOUS interest in our business; however, you have some questions.
- **3.** You are NOT interested in making additional income at this time, but you do see value in the products, so you would like to become a customer at this time.

So (Prospect's name), at this point would you say you are a 1, 2, or 3? (DO NOT TALK)

- 3 Can I walk you through the enrollment process?
- 4 How did you feel about the information?
- 5 Are you ready to get started?
- When do you want to start losing weight(sleeping better, having more energy)?
- 7 Are you ready to (repeat their goals back to them)?
- 8 What would YOU like the next step to be?
- 9 Let's get your order processed, ok?
- 10 Is there anything stopping you from getting started today?
- On a scale of 1-10, how serious are you about making a change in your health and income? What would it take for you to reach a 10?"

Important Follow-Up Stats

- 48% of marketers never follow up with a prospect
- 25% of marketers follow up twice
- 12% of marketers only follow up three times
- > 10% of marketers follow up more than three times
- 2% of sales are made on the first contact
- 3% of sales are made on the second contact
- 5% of sales are made on the third contact
- > 10% of sales are made on the fourth contact
- **▶** 80% of sales are made on the fifth to twelfth contact